



## Fee Policy for Custom-Molded Biomechanical Orthotic Devices

Following proper referral, your visit will include a complete biomechanical examination and an evaluation for biomechanical orthotic devices. Should it be determined as beneficial, and you choose to have orthotics fabricated, there will be a charge that includes shipping and handling and the construction of the device of \$450. **There may be other charges for the evaluation and future office visit(s).**

Full payment is collected at your casting visit. There is also an option to rush the order of the devices, which requires an additional charge. You may inquire about the fee for this at the front desk. Payment is required on all orthotic work due to the amount of time and material invested once the procedure has initiated. When applicable, this will necessitate you providing us with pertinent insurance information.

Our office will be happy to verify orthotic coverage through your insurance company if it is a company we are contracted with (in-network) for orthotics. If you have in-network insurance coverage for orthotics, you will only be charged for the allowed amount by that company and our billing department will submit the orthotics charges for reimbursement but this does not guarantee payment. For the insurance companies we are not contracted with, we would be happy to give you the copies of information to submit on your own.

We take pride in prescribing and fabricating the finest biomechanical orthotic device available for our patient. It is essential that you bring any problems to our attention so that we can make every effort to rectify the situation.

These biomechanical orthotic devices have been made especially for you and specifically for your feet. A careful examination and evaluation of your symptoms, history, biomechanical measurements, consideration of your build and weight, and potential activities play a role in selecting the proper device. Orthotic prescription is a process, and it may be necessary to make small adjustments in the orthotic once it is fit to your foot. There will be no charge for the actual adjustments made to your orthotics during the first three (3) months after the cast date or first three (3) adjustments (whichever comes first). **There may be other charges for the office visit(s) (time spent with the physical therapist). In some situations, insurance may be billed for the office visit. Any adjustments made after the three (3) months/adjustments will have a fee.** A refund will only be considered if we have had the opportunity to send the devices back to the lab for any adjustments and you have followed the guidelines of breaking them in. **If you desire additional pairs of orthotics, a discount may apply only if ordered within 1 (one) month of 1<sup>st</sup> pair, otherwise they will be full price (\$450).**

If you have any questions about the above information: please inquire during your initial evaluation and examination, or call 480-968-2020. You may request a copy of this form.

Thank you for your understanding and cooperation!

Patient Signature \_\_\_\_\_ Date \_\_\_\_\_